

The UK's High Street banks are warning that millions of account holders are vulnerable to fraud - online or over the phone.

List of things Banks will NEVER do

To begin with, three major UK banks are printing thousands of leaflets, to warn their customers about such scams. They list eight things a bank will never do:

- Ask for your full Pin number or any online banking passwords over the phone or via email
- Send someone to your home to collect cash, bank cards or anything else
- Ask you to email or text personal or banking information
- Send an email with a link to a page which asks you to enter your online banking login details
- Ask you to authorise the transfer of funds to a new account or hand over cash
- Call to advise you to buy diamonds, land or other commodities
- Ask you to carry out a test transaction online
- Provide banking services through any mobile apps other than the bank's official apps.

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